

Privacy Policy

Last Updated: June 2026

Introduction

Halo Palette ("we", "our", or "us") respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, purchase our products, or otherwise interact with us.

1. Business Information

Halo Palette

OPPO Love Babies Play School,
Kaniyampuzha Rd, Eroor South, Eroor,
Kochi, Ernakulam, Kerala 682306, India

Email: holyhuemor@gmail.com

Phone: +91 7012971179

2. Information We Collect

Personal Information

- Full name
- Email address
- Phone number
- Billing address
- Shipping address
- Order information

Technical Information

- IP address
- Browser type

- Device information
- Cookies and tracking technologies
- Session information
- Local storage data

Payment Information

Payments are processed securely through Razorpay. We do not store full credit card, debit card, UPI, or banking credentials on our servers.

3. How We Use Your Information

We may use your information to:

- Process and fulfill orders
- Deliver products and services
- Provide customer support
- Communicate regarding purchases
- Improve website performance
- Detect fraud and security issues
- Comply with legal obligations
- Send promotional communications where permitted

4. Cookies and Tracking Technologies

Our website may use:

- Cookies
- Web beacons
- Session technologies
- Browser local storage
- Analytics tools

These technologies help us understand visitor behavior and improve user experience.

5. Analytics and Advertising

We may use services such as:

- Google Analytics
- Meta/Facebook Pixel

- Other analytics and advertising providers

6. Sharing Information

We do not sell personal information.

Information may be shared with:

- Payment processors
- Shipping providers
- Website hosting providers
- Analytics providers
- Government authorities where legally required

7. Data Retention

We retain information only for as long as reasonably necessary to:

- Fulfill orders
- Maintain records
- Meet legal and tax obligations
- Resolve disputes

8. Your Rights

Depending on applicable law, you may have the right to:

- Access your information
- Correct inaccurate information
- Request deletion
- Withdraw consent
- Object to certain processing activities

9. Children's Privacy

Our website is not directed toward children under the age of 13. We do not knowingly collect personal information from children under 13 years of age.

10. Security

We implement reasonable administrative, technical, and physical safeguards to protect personal information. However, no online system can guarantee absolute security.

11. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices of those websites.

12. Changes to this Policy

We may update this Privacy Policy from time to time. Updates will be posted on this page with a revised effective date.

13. Contact Us

Halo Palette

Email: holyhuemor@gmail.com

Phone: +91 7012971179